

QuickBooks Point of Sale v18 (2018)

Technical Specifications

Table of Contents

How Do I Find My Computer Specs?	2
Windows 10	2
Windows 8	3
Windows 7	4
Hardware and Operating System Requirements	5
Multi-User Recommendations	5
Operating Systems	5
Data import/export and Microsoft Office Integration Requires:	6
Financial Software Compatibility	6
QuickBooks Payment Account	6
Security Software:	6
System Configuration Notes:	6
Microsoft Surface Pro Specs and Details	7

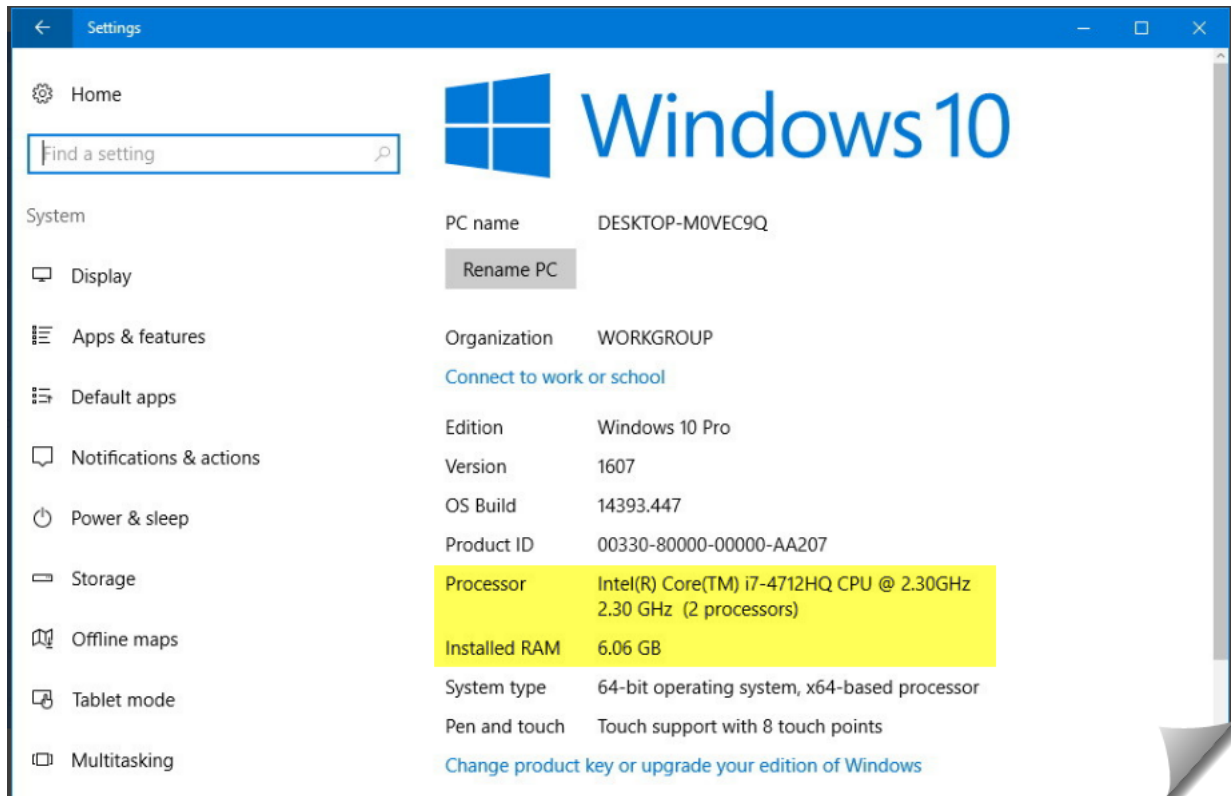
Hit **CTRL + HOME** at any place in the document to return to the table of contents.



How Do I Find My Computer Specs?

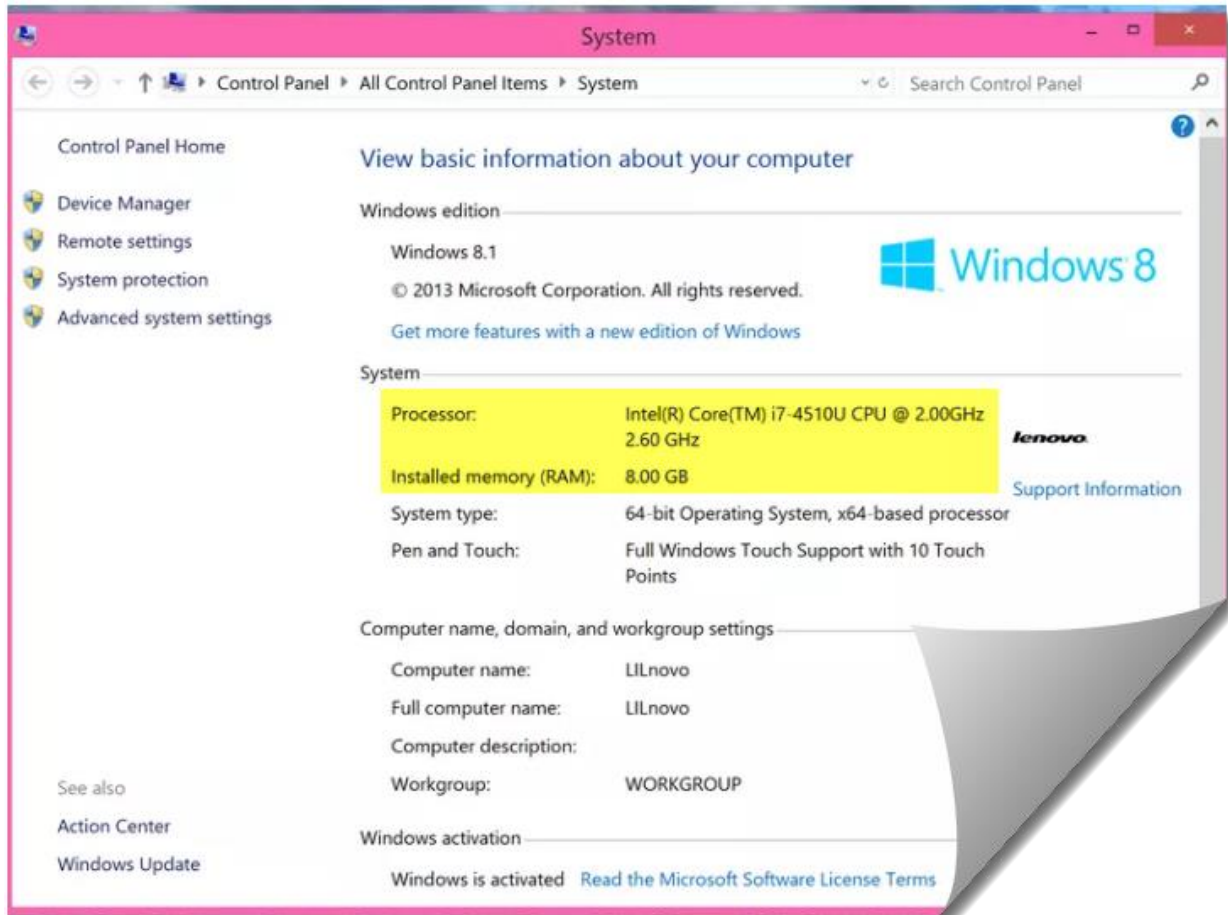
Windows 10

1. Click the “**Windows Start Menu**” in the lower left corner.
2. Type “**System**” in the Search Bar.
3. Click on “**About**”.



Windows 8

1. Click the “Windows Start Menu”.
2. Click “Settings”.
3. Click “PC Info” (this will open the System Panel).



Windows 7

Windows 7 support ended on January 14th, 2020

For more information, visit: <https://support.microsoft.com/en-us/help/4057281/windows-7-support-ended-on-january-14-2020>

Bianchi Consultants

607.218.1132 | Info@BianchiConsultants.com | www.BianchiConsultants.com



Hardware and Operating System Requirements

- At least 4 GB of RAM for a single workstation installation
- 1 GB of disk space (additional space required for data files)
- Single user: 2.0 GHz processor (2.8 GHz recommended)
- Multiple users: 2.8 GHz processor (3.5 GHz recommended)
- Optimized for 1024x768 screen resolution

Multi-User Recommendations

- Multi-core processor and 8 GB of RAM are recommended for better performance on the Point of Sale server workstation.
- In a multi-user configuration, each workstation concurrently running Point of Sale must have a separately purchased user license, and every copy of Point of Sale must be the same version and level.

Operating Systems

- Windows 10, all editions including 64-bit, natively installed¹
- Windows 8.1 (Update 1) all editions including 64-bit, natively installed
- Windows Server 2016
- Windows Server 2012 R2
- Windows Server 2011 SP1
- Windows Server 2008 R2 SP1 and SP2

¹ Natively installed means it was installed on a particular system or environment that it was designed for. This also means that it doesn't need to run in a virtual environment or emulation software.

Processor	<ul style="list-style-type: none"> • Single user: 2GHz minimum (2.8GHz recommended); • Multiple users: 2.8GHz processor (3.5GHz recommended)
RAM	<ul style="list-style-type: none"> • 4GB minimum, 8GB Recommended
Disk Space	<ul style="list-style-type: none"> • 1GB of disk space (without company data file storage needs)
Windows	<ul style="list-style-type: none"> • US version of Windows • Regional settings are supported when set to English • Natively installed
Optical Drive	<ul style="list-style-type: none"> • 4X DVD-ROM drive required for DVD (CD) installations (unless QuickBooks Desktop Point of Sale is downloaded from Intuit server)
Screen Resolution	<ul style="list-style-type: none"> • Display optimized for 1280 x 768 screen resolution or higher

Internet access is required

Bianchi Consultants

607.218.1132 | Info@BianchiConsultants.com | www.BianchiConsultants.com



Data import/export and Microsoft Office Integration Requires:

Microsoft Office 2010, 2013, 2016, or Office 365.

Financial Software Compatibility

QuickBooks Desktop Point of Sale 18.0 works with the following:

Note: The products below are sold separately.

- Intuit QuickBooks Pro or Premier 2017, 2018, 2019 and 2020.
- Enterprise Solutions Versions 17.0, 18.0, 19.0 and 20.0.

Note: Some configurations may require that you adjust settings in firewall and anti-virus products to ensure the best possible performance with Point of Sale.

QuickBooks Payment Account

- Optional fee-based service, additional terms and conditions apply.
- Requires a QuickBooks Payments account through Intuit Payment Solutions.
- Application approval and fees apply.
- PIN pad required for credit and debit transactions, sold separately.

Contact us for a rate review and to receive Bianchi client-only discounted rates.

Internet connection required.

Security Software:

- Products have been tested with the following software:
- McAfee Internet Security Suite.
- Symantec Norton® Internet Security Suite.
- Avast.
- Microsoft.
- AVG.
- Avira.

Note: Some configurations may require that you adjust settings in firewall and anti-virus products to ensure the best possible performance with Point of Sale.

System Configuration Notes:

Disk space requirements do not include company data files. If your company data file is very large or includes item pictures you may need more disk space.

In order to run several applications simultaneously, your system should have a multi-core processor and at least 4GB of RAM. Point of sale will run on both 32-bit and 64-bit processors running Windows. However, not all hardware devices will install and operate

Bianchi Consultants

607.218.1132 | Info@BianchiConsultants.com | www.BianchiConsultants.com



on 64-bit operating systems. We recommend that you contact the device manufacturers for more information about installing their hardware devices on 64-bit operating systems.

Microsoft Surface Pro Specs and Details

- Although MS Surface Pro can be used as a server when you are on a wireless environment, the recommended setup for multi-user mode is a hardwired computer and Surface Pro as a client workstation.
- MS Surface Pro can not be used on older versions of QB POS (v12, v11, and so on). This has only been tested to work with QB POS v18
- Only MS Surface Pro 3 and 4 have been tested to work with QB POS v18.

Note: While POS may work on any tablet that runs on Windows 10 and meets other system requirements, we have only tested POS functionalities on Microsoft Surface Pro.

Important

If the individual product requirements above do not specifically state that an operating system, hardware, software, firewall or antivirus is supported, it has not been tested. Intuit cannot promise that your experience will be trouble-free. If you experience problems outside of the supported environment, technical support will be limited to standard troubleshooting. If unresolved, the program should be returned to a supported environment for additional support. Also note that should Microsoft no longer support the aforementioned products, then neither shall Intuit.

Last Updated: 03.16.2020

Bianchi Consultants

607.218.1132 | Info@BianchiConsultants.com | www.BianchiConsultants.com

